PICKUP GUIDE

How to pick up your order

WHERE WE ARE

Alcoa Metal
4743 Singleton Station Rd
Louisville, TN 37777

Minutes from Alcoa and Maryville. Search "Alcoa Metal Roofing Supplies" in Google Maps.

BEFORE YOU COME

1. Wait for our text or call saying your order is ready.
2. Have your order number or the name on the order.
3. Bring a truck or trailer long enough for your longest panel.
4. Bring straps to tie your load down.

WHEN YOU ARRIVE

1. Just pull in during pickup hours. No need to call ahead.
2. Stay in your vehicle. We bring the order out and load you.
3. Check your panels, trim and screws against your order before you leave.

PICKUP HOURS

Monday – Friday	**8:00am – 4:00pm**
Saturday	**By appointment**
Sunday	**By appointment**

HAULING TIPS

1. Support long panels along their full length so they do not bend.
2. Strap the load down at several points.
3. Flag loads that hang past the end of your vehicle as the law requires.
4. Keep panels dry and flat until install day.

RATHER HAVE IT DELIVERED?

We deliver to your job site within **100 miles** of Louisville, including Knoxville, Maryville, Sevierville, Lenoir City and Oak Ridge. Ask when you order.